

# Staff Resume

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## James E. Dickson

### BACKGROUND

Jim Dickson is an executive with experience in the Aerospace & Defense, Commercial Air Transport, Discrete Manufacturing, and Hospitality industries. His operations management and consulting experience include material management, aircraft maintenance, operations support logistics, in-service product life-cycle support, purchasing and accounts payable processes, and information technology management.

### AREAS OF EXPERTISE

Mr. Dickson's career includes operations management and information technology experience in both public and private sector operations in the areas of:

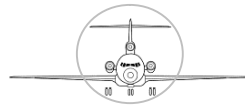
- Strategic sourcing, procurement reengineering and inventory management
- Proposal Development
- Facilities modernization and upgrade
- Flight line maintenance operations
- Aviation Maintenance, Repair & Overhaul (MRO)
- Integrated Logistics Support (ILS) planning for new systems
- Manned space flight support systems
- Customer service, order fulfillment & warehouse management
- Vehicle fleet management
- IT systems selection & implementation
- Classified / high security program operations

### CAREER EXPERIENCE

Prior to becoming an independent consultant, Mr. Dickson's previous experience includes operations management and information technology oversight in both public and private sector operations.

#### *Proposal Development Experience*

- At L-3 Communications, Cape Canaveral, FL worked as part of the proposal team in pursuit of the KSC Engineering Services Contract (ESC). Authored the following:
  - o Risk Management Plan
  - o Phase-In Plan and Schedule
  - o Staffing Plan
  - o Technical Services portion of the Technical Volume
- At Lockheed Martin, Titusville, FL, participated in development of a formal proposal for the \$1B Checkout, Assembly Payload Processing Systems (CAPPS) at Kennedy Space Center (NASA). Authored the following:
  - o Bases of Estimates for all staffing
  - o Bases of Estimates for non-labor costs
  - o Logistics Support Plan
  - o Work Breakdown Structure (WBS) Dictionary
- At Lockheed Martin's Air Logistics Center (ALC) Greenville, SC, participated in the development of formal proposals for the U.S. Coast Guard's HC-130C structural inspection program (2003), the HC-130J Missionization Program (2005), USMC C-103J Contract Field Team Support (2007) the AF C-130 Avionics Modernization Program (AMP) (2008) and USN P-3 SMIP (2009). Authored the following sections:
  - o Facilities
  - o Environmental, Safety & Health
  - o Tool Control
  - o Security
  - o Foreign Object Damage Program
  - o Maintenance Processes
  - o Training & Certification
  - o Technical Data
  - o Material Management



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- At Command Technologies Incorporated (CTI), led the development of the Other Direct Costs section of the Cost Volume for a \$150M pursuit of the Kennedy Integrated Communications (KICS) portion of the Space Mission Communications and Data Services (SMCDS) Solicitation. Cost categories included:
  - o Equipment
  - o Licenses & Certifications
  - o Communications
  - o Subcontractors
  - o Vehicles
  - o Desktop Services
  - o Training
  - o Calibration
  - o Recruiting/Relocation

### **CONSULTING EXPERIENCE**

#### ***JHolcombe & Associates, Inc. – Senior Consultant***

- At Boeing Integrated Defense Systems, Kennedy Space Center—Led/participated in eight major studies dealing with maximizing warehouse space, dismantling of a major facility, implementing a consolidated depot maintenance activity, developing logistics support concepts for NASA's ARES project, transporting critical Space Station hardware to Japan for launch and disposing of Payloads hardware after the shut down of the Space Shuttle Program.
- At Global Publishing Incorporated (GPI), led the development of critical Human Resource documents including an Employee Manual and detailed department Operating Procedures and the implementation of a new accounting system.

#### ***EDS, Management Consulting Services Division & Manufacturing Strategic Business Unit – Director, Strategic Initiatives (Supply Source)***

- Led business process assessments in the aviation, hospitality, food processing, manufacturing, transportation and logistics industries with focus on improving purchasing and accounts payable processes.
- For a major container shipping company, performed an assessment of their equipment inventory control systems.
- For the world's largest air cargo company, led a strategic sourcing effort focused on desktop and shipping computers

#### **LOGISTICS CONSULTING PROJECT ABSTRACTS**

- At an office furniture manufacturer, initiated strategic sourcing methodology to target indirect materials for supplier consolidation. Commodities included Travel Services, Cafeteria Operations, Temporary Labor, and Vehicle Fleet Leasing. First year savings totaled \$1 million.
- At a major hotel chain headquarters, led strategic sourcing initiative in hospitality commodities such as flatware and linens
- At a major third party logistics provider, performed a business process assessment on their purchasing and accounts payable processes
- At a major food processing company, performed a business process assessment on their purchasing and accounts payable processes
- At the U. S. largest business aircraft manufacturer, performed a business process assessment on their customer service operations

#### **INFORMATION TECHNOLOGY CONSULTING ABSTRACTS**

- At an aircraft parts distributor, performed business process assessments related to their sales, marketing, and operations software
- Participated in the implementation of Oracle purchasing and accounts payable software in the manufacturing and hospitality industries



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### **Industry Experience**

Prior to becoming an independent consultant, Mr. Dickson's previous experience includes operations management and information technology oversight in both public and private sector operations.

- With McDonnell Douglas Space Systems Company, as a contractor with the National Aeronautics and Space Administration, supported process-based management improvement programs that focused on logistics support processes and the underlying IT systems that supported them at Kennedy Space Center. Managed program requirements identification and logistics support systems design for the Space Station Freedom Program
- At MobileStar, was a market development manager, focusing on the sale and installation of high-speed wireless internet access systems in airports and hotels

### **Government Experience**

- During a 21-year Air Force career, served in Supply, Aircraft Maintenance, and Logistics Management Career fields.
  - o Supply Officer, McCoy AFB, FL (1967-1970)
  - o Student, Air Force Institute of Technology, Wright-Patterson AFB, OH (1970-1971)
  - o Supply Officer, Tan Son Nhut AB, Saigon, RVN (1971-1972)
  - o Logistics Plans Officer, Kelly AFB, TX (1972-1977)
  - o Student, Aircraft Maintenance Officer Course, Chanute AFB, IL (1977)
  - o Aircraft Maintenance Officer, George AFB, CA (1977-1980)
  - o Logistics Plans and Budget Officer, Pentagon, (1980-1984)
  - o Director of Logistics Plans, HQ Office of Special Investigations, Bolling AFB, DC (1984-1988)
- Significant large-scale program management experience while with US Department of Defense:
  - o For the USAF Air Staff, Pentagon, VA, managed annual budget in excess of \$2 billion related to low observable (stealth) aircraft. Developed logistics concepts for support of the F-117 stealth fighter.
  - o Managed a worldwide facility modernization program for the Air Force Office of Special Investigations that encompassed over 100 US and overseas locations.

### **EDUCATION**

Mr. Dickson holds a Master of Science degree in Logistics Management from the US Air Force Institute of Technology (AFIT), Wright-Patterson AFB, OH, and a Bachelor of Science degree in Accounting from Florida Atlantic University, Boca Raton, FL.

He successfully passed the National Certified Public Accountant (CPA) Exam-first time candidate.

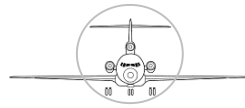
In addition to service schools while in the Air Force, Mr. Dickson has received the following specialized training:

- Oracle Purchasing and Accounts Payable functional training
- Winning Proposals, Hy Silver Seminar
- EDS Program Management
- Maintenance Management Seminar, Clemson University

### **PROFESSIONAL AFFILIATIONS AND AWARDS**

He is a past member of the American Production and Inventory Control Society (APICS) and the International Society of Logistics Engineers (SOLE). His awards for logistics management excellence include:

- Logistics Specialty Award for Space Logistics, Society of Logistics Engineers (1993)
- Air Force Legion of Merit for support to the development and activation of F-117 aircraft (1984)
- Air Force Meritorious Service Medal (2 awards) 1980 and 1988



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His civic responsibilities include:

- Life Member, Veterans of Foreign Wars
- Member, Cocoa Beach Kiwanis Club (1<sup>st</sup> VP, 2003-2005; President 2005-2006) (Kiwanian of the Year 2006-2007)
- Member, Cocoa Beach Elks Lodge 2387 (Chairman Board of Trustees 2007-2010) (Treasurer 2010-Present) (Officer of the Year 2007-2008)
- Cocoa Beach City Planning Board 2004-2008, (Chairman 2005-2008)
- Member, Board of Directors, Freedom 7 Senior Center, Cocoa Beach, FL (2005-2007)